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4 Ways to Drive Community Impact with Nurse Call

In the dynamic landscape of senior care, staying ahead of the curve is essential. Advanced nurse call systems are essential tools for revolutionizing the way communities operate and administer care. These systems go beyond mere communication; they are powerful tools that empower administrators, caregivers, and residents alike with robust reporting and data capabilities. In this eBook, we explore the four key ways senior care communities can harness the capabilities of advanced nurse call systems to drive impact, elevate resident care, and optimize operations. Whether you're considering adopting a new system or looking to maximize the potential of your existing one, the insights shared in this eBook will help your community harness the power of technology to improve care outcomes and facility operations

70%

Reduction in Avg. Response Time

via modern nurse call Solutions

1. Establish Benchmarks & Identify Problems

Modern-day nurse call systems can provide robust analytics and valuable insights to community administrators. Many nurse call systems offer both a community-level view for insight into the specific operational data within a community; as well as a global-level view that offers high-level metrics & KPIs from the broader industry. Nurse call solutions with these types of dashboards enable facility administrators to understand evolving industry trends and set benchmarks for

performance and care standards. High-level data points like average response times across the country can help facilities better gauge where their existing operations and care standards may need to adapt or evolve, while more granular datapoints on specific residents and caregivers provide actionable insights at the community-level. Ultimately, access to both types of data, broad and community-specific, enable communities to better identify opportunities early, before they become problems or roadblocks to resident care.

2. Identify Outliers

Access to this level of data can also help administrators flag specific data points that may be concerning or present opportunities for improvement. In both the examples of community and global-level views, advanced nurse call systems can analyze data in real-time to spot trends and identify outliers. For example - a community level dashboard can help administrators identify when a small percentages of residents are generating a significant portion of the alarms on a day-to-day basis. Such insight may prompt administrators and caregivers to delve deeper into the individualized care plans for these residents to determine whether or not an advanced level of care may be necessary given changes to resident health. On a broader scale, global-view dashboards can help communities determine not only what benchmarks and standards are across the industry, but also what they should look like in their specific context based on their resident make-up, geography, and more. Ultimately this level of access enables administrators to allocate resources where they matter most and identify whether outlier data points warrant concern or further action.

3. Take Action

When it comes to resident health and safety, particularly in the senior living industry, making informed decisions quickly is extremely important. Advanced nurse call systems provide the data and insight needed to understand trends and issues comprehensively. Armed with

clear, unbiased data, caregivers and administrators can engage in objective, meaningful discussions about operational changes and converse with families about adjustments to individual care plans as necessary. Data dashboards in modern nurse call systems remove the emotion and makes decision-making more quick, objective, and effective.

4. Build & Automate Processes

Efficiency is the cornerstone of effective care delivery. Once solutions are identified, communities can leverage advanced nurse call systems to build and automate processes. Automation streamlines operations, reduces response times, and ensures consistent care. These systems can integrate with Electronic Health Records (EHRs) and advanced technologies like fall detection to enhance resident monitoring. By assigning different levels of care based on individual needs, communities can optimize their care delivery protocols, ensuring that every resident receives the right level of attention.

Conclusion

Advanced nurse call systems are not just tools; they are transformative partners in senior care. By implementing these systems and driving impact powered by actionable data, senior care communities can improve efficiency and provide residents with the exceptional care they deserve

To learn more about PalCare or schedule a free demo, visit our website palcare.com.

About PalCare

PalCare provides emergency alert solutions to the senior living industry. From alert through resolution, the PalCare platform empowers caregivers to deliver the most effective care possible when residents need it most. The system directly supports the most reliable emergency call systems, customized reporting tools and easy-to-use staff communication tools. PalCare is trusted by over 130,000 residents nationwide – reducing risk, improving outcomes and allowing for an overall better senior living experience.

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